



A ROUGH GUIDE TO MANAGING ANDROID DEVICE LIFECYCLES AND NEVER ENDING UPDATES

Since the move to mobile devices running Android, the real world life span of mobile data capture terminals has significantly decreased. On average, a device can successfully be upgraded to 2 later versions of Android before it runs out of processing power and becomes "stuck" on a particular version of Android, causing problems with application updates that require a newer OS. More importantly, the National Cyber Security Centre advises that once the version of Android on a device is end of support and considered obsolete, it will no longer receive security updates causing potential weakness in your IT infrastructure.

WHAT CAN YOU DO TO MITIGATE RISK?



Use Zebra Managed Services to ensure your devices stay up-to-date. Implement LifeGuard OS updates easily, manage software releases to eliminate incompatibilities that may impact device performance and availability, and troubleshoot faults. This can be managed by your internal team or outsourced to Barcode-IT to ensure your system is kept up to date.



Ensure mobile devices are covered from any kind of damage - even being run over by a forklift truck - by purchasing a Zebra OneCare Comprehensive Cover contract for 1, 3 or 5 years. Not only does the cover ensure devices are repaired quickly and without additional cost, OneCare contracts enable users to download the latest LifeGuard OS patches and firmware updates too.



Look to upgrade your Android devices based on a 3 or 5 year replacement schedule to ensure your business is always using the most up to date technology. Consider leasing options to remove the requirement to CAPEX equipment and ensure you're not left with unsupported assets with no residual value. Assets can no longer be sweated like Windows devices sadly.

















